



# Why EPOS counts..

An introduction to EPOS for local authorities



Local authorities in the UK are large and complex multi-million pound organisations, responsible for a wide range of public amenities, services and administrative functions.

**..and does  
a whole  
lot more..**

#### Why EPOS matters for local authorities

Councils want to deliver faster, more efficient and cost-effective services and give the best possible experience and value.

At GS Systems, we understand how local authorities operate and have a proven track record of success working in partnership with them.

As one of the country's leading independent EPOS providers, we provide local authorities with consultancy advice and solutions wherever they have facilities where cash and card transactions take place.

We help them automate and streamline numerous council services using EPOS, the generic term for the software/hardware used to collect, record and report on purchases.

This includes developing special interfaces and links to communicate and transfer data with whatever financial systems are used by specific councils.

The benefits soon add up with greater accountability, better financial controls and more effective use of labour and time.

EPOS can be applied at numerous local authority locations.

- registry offices
- licensing offices
- tourist information offices
- museums & art galleries
- heritage sites
- public buildings
- crematoriums
- garden centres
- cafes and restaurants
- leisure centres

# ..and here's why EPOS really adds up!



1



2



3



4



5



6

Every GS Systems EPOS solution is web-integrated and uses software to quickly and accurately process, record and report on cash and card transactions and stock movements.

Specifically tailored to the needs of local authorities, our EPOS software runs on specialist hardware like touchscreen terminals (picture 1), computers (6) and mobile handheld units (3).

Other hardware items like thermal printers (2) for producing receipts, chip 'n' pin terminals (4) for processing payments and scanners (5) for reading barcodes can also be part of one of our solutions, depending upon precise requirements.

Our software, where applicable, talks and transfers data to other software programmes through broadband, wireless or internet connections.

This means data from different sites is pooled into one central management system for real-time information exchange and updates.

For example, one solution can be used by several different registry or licensing offices. More flexibility is available with the use of mobile handheld technology for use in hospitals, civic centres and other temporary offices.

Visually, the software appears on a screen (1 and 6), just like any other business software program used in the workplace or at home.

Different screen layouts and functionality are used for the various parts of the purchasing process.

The software we employ is quick and easy to use at the point of service or sale, or wherever customers want to purchase.

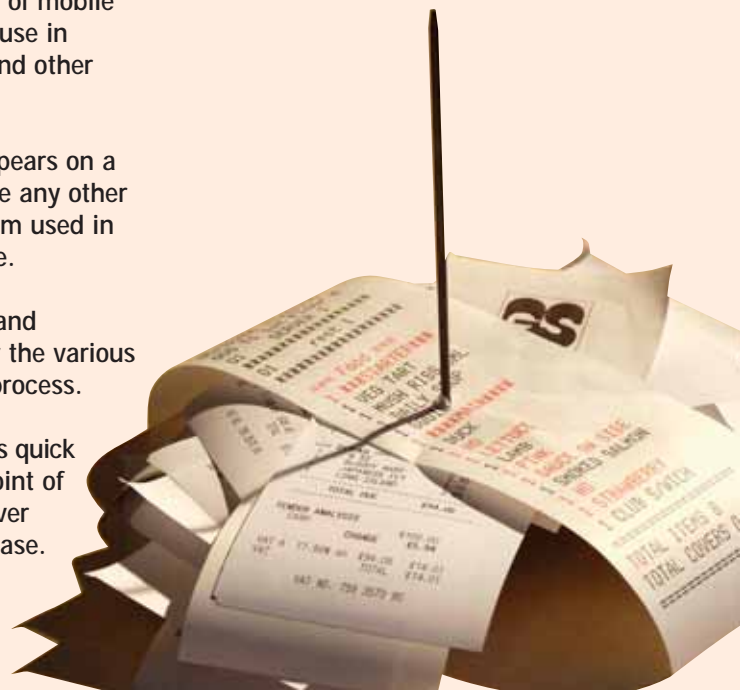
Easy-to-understand logical sequences, using the minimal number of steps, are the hallmarks of all our EPOS solutions, not just in front of customers but in the 'back office' too.

All the transaction information - covering who, what, when, where and how much - is recorded and securely stored.

This data can be interrogated and interpreted to provide any number of reports - which are available in an instant to 'back office' operators and managers.

It can also be used to drive other software modules like loyalty and promotions or key performance indicators to flag landmark achievements or areas of concern that require a prompt resolution.

All in all, it adds up to an impressive addition to a local authority's IT infrastructure.



GS Systems takes the risk out of cash and stock management for improved control, efficiency and profitability.

We use our mix-and-match modular GS hospitality and retail suites to give our clients:-

- considerable cash and time management savings
- unprecedented second-by-second operational control
- a wealth of business data and reports to inform strategic decision-making.

We do this for the likes of:-

- Living Rooms
- Gusto
- Bar & Grill
- Hydes Brewery
- Timpson
- Max Spielmann
- Felicini
- The Lowry Arts Centre
- Salford City Council
- Stockport Metropolitan Borough Council
- High Peak Borough Council
- Cheshire County Council.

Because we're experienced EPOS specialists, each and every EPOS solution we specify will quickly become an essential operational and management tool, an invaluable investment that easily pays for itself.



Taking the risk out of cash and stock management



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